Uzair Waseem

TECHNICAL SUPPORT ENGINEER | WINDOWS, MICROSOFT 365 AND WEB DIAGNOSTICS

Dublin, Ireland | uzairwaseem29@gmail.com
uzairwaseem.com | linkedin.com/in/uzair-waseem | github.com/Assembler-Fourier
Stamp 1G expiry: 30 April 2028 | Available immediately for IT roles | Can relocate across Ireland within one week
Own car and full Irish driving licence

PROFILE

Dublin-based software engineer moving into technical support, with experience investigating web defects, documenting workflows and coordinating remote delivery. Uses browser developer tools, application behaviour and API responses to diagnose problems and communicate findings. Brings React, TypeScript, Node.js and SQL knowledge to software-product support.

TECHNICAL SKILLS

Web diagnostics: HTML, CSS, JavaScript, browser developer tools, defect investigation, REST APIs
Desktop and productivity: Windows troubleshooting, Microsoft 365, Microsoft Excel, Microsoft Word, Microsoft Outlook
Quality and delivery: Playwright, API testing, regression testing, GitHub Actions, CI/CD, Git
Communication and security: technical documentation, stakeholder delivery, authentication, authorization, OWASP

PROFESSIONAL EXPERIENCE

Software Engineer & QA - TalentHunter Ltd
Sep 2026 - Nov 2026 | talenthunter.me
- Contributed to platform development and end-to-end testing across candidate, employer and admin workflows.
- Investigated frontend and backend defects, reviewed code changes and documented findings to support release decisions.

Control Room Manager (weekends) - Threadstone Security Ltd
Nov 2025 - Present
- Coordinate rosters and staffing changes for a security workforce of approximately 300, using a personally developed rostering system.

Software Engineer (Full-Stack) - Outstanding Marketing
Remote - Germany | Feb 2025 - May 2026 | outstanding-marketing.de/en
- Built React and TypeScript interfaces, internal dashboards and Node.js API integrations for e-commerce workflows.
- Automated reporting and QA checks; translated stakeholder requirements into scoped development tasks.

Software Engineer - LocalhostLabs
Pakistan | Jun 2024 - Dec 2024 | localhostlabs.tech
- Built web and backend workflows connecting REST APIs and databases. Investigated defects and supported documentation, QA triage and release handoffs.

Software Engineering Roles - Octans Digital (OD)
Islamabad, Pakistan | Nov 2020 - Apr 2024 | octans.ai
- Completed development tickets, including C# tasks, through intern, junior and associate roles alongside Computer Science studies.

SELECTED ENGINEERING PROJECTS

Irish Theory Test Coach - Live Deployed EdTech Platform
Stack: JavaScript, Vercel Functions, PostgreSQL adapters, passwordless sessions, PWA, accessibility and deployment QA
Live website | GitHub source
- Designed and deployed irishtheorycoach.ie, an independent Category B practice platform with 1,277 questions, timed mocks, road-sign drills, weak-area review and account-access flows.
- Built serverless APIs, protected learner/operator routes, content-quality checks, accessibility coverage and a 15-check post-deploy smoke suite for the public release.

HouseFair - Shared-Living Full-Stack Product
Stack: Next.js 16, React 19, TypeScript, Supabase Auth/PostgreSQL/RLS, Zod, Playwright, PWA
Live product | GitHub source
- Designed and deployed an installable household workspace for recurring chores, groceries, shared expenses and calmer issue workflows.
- Enforced server-resolved household membership with PostgreSQL RLS as a second boundary; 12 mobile Playwright checks pass across Android and iPhone PWA viewports.

EDUCATION

MSc Cybersecurity - National College of Ireland, Dublin | 2025 - 2026 | Graduated April 2026
BSc Computer Science - FAST NUCES, Pakistan | 2020 - 2024
Languages: English, Urdu, Punjabi and Hindi